

# **Shareholders' Communication Policy**

(adopted by the Board on 27 May 2014 and amended by the Board on 24 August 2022)

### 1. Purpose

The Company believes that effective communication with our shareholders is essential for ensuring that (i) they are provided with timely access to important information about the Company, including its financial performance, strategic goals and plans, material developments, governance and risk profile; and (ii) shareholders' opinion and views are communicated to the Company, which are conducive to the setting of the Company's strategy that are appropriate and in the shareholders' interests, in order to enable them to exercise their rights in an informed manner.

### 2. General Policy

The board of directors (the "**Board**") shall maintain an effective communication with shareholders. This Shareholders' Communication Policy (this "**Policy**") aims to set out the various channels and platforms adopted by the Company to communicate with our shareholders.

This Policy will be reviewed by the Board on a regular basis to ensure its effectiveness.

# **3.** Communication Channels

#### 3.1 General Meetings

General meetings of the Company provide the best opportunity for exchange of views between the Board and our shareholders by maintaining an on-going dialogue with shareholders.

• Shareholders are encouraged to attend general meetings physically or virtually (or in case of a member being a corporation, by its duly authorised representative), or to appoint proxies to attend and vote for and on their behalf if they are unable to attend.

- The process of general meetings will be monitored and reviewed by the Board on a continuous and regular basis to ensure that shareholders' needs are best served, and if necessary, changes will be made to safeguard shareholders' interests.
- Board members will attend general meetings physically or virtually to answer shareholders' questions and to develop a balanced understanding of the views of shareholders.
- The Board will ensure appropriate arrangement is in place to encourage shareholders' participation in general meetings.

# 3.2 Corporate Communication \*

Corporate communications are provided to shareholders in plain language and in both English and Chinese versions. Shareholders have the right to choose the language (either English or Chinese) or means of receipt of the corporate communications (in hard copy or through electronic means).

## **3.3** Corporate Website

- The Company's website (<u>www.coli.com.hk</u>) includes a dedicated Investor Relations section, where the Company's information such as announcements, circulars, financial statements, business activities updates and notices of general meetings are available.
- Information on the Company's website is updated on a regular basis.

# 3.4 Regular Communication with Shareholders and Investors

Annual and interim results briefings, investor/analysts meetings, roadshows (both domestic and international), media interviews, marketing activities for investors and specialist industry forums etc will be available on a regular basis in order to facilitate communication between the Company, shareholders and investors.

### 3.5 Others

For any queries, shareholders may email their enquiries to Tricor Standard Limited, the Company's registrar at "is-enquiries@hk.tricorglobal.com" or to the Company's Investor Relations and Public Relations Department at "coli.ir@cohl.com". The Company will ensure that such enquiries will be handled by the relevant personnel in a timely manner.

### 4. Shareholder Privacy

The Company recognises the importance of shareholders' privacy and will not disclose shareholders' information without their consent, unless required by law to do so.

\* Corporate Communication refers to any document issued or to be issued by the Company for the information or action of holders of any of its securities or the investing public, including, but not limited to, the directors' report and annual accounts together with a copy of the auditor's report, the interim report, a notice of meeting, a circular and a proxy form.